

Ref No: 175/KT- HR/2019

TO: EMBUDU VILLAGE, SUMMER ISLAND MALDIVES, EQUATOR VILLAGE, KAIMOO HEAD OFFICE, MOOKAI HOTEL, MOOKAI SUITES, KAM, ENVIRONMENTAL PEST CONTROL SERVICES

SUBJECT: CHANGES ON MEDICAL INSURANCE- INTRODUCTION OF E- MEDICAL CARD BY AMANA TAKAFUL

FROM: DEPARTMENT OF HUMAN RESOURCES

DATE: Wednesday, October 09, 2019

In order to provide a better service, Amana Takaful Maldives has introduced E- medical cards through the new Mobile App feature that can be used through smart mobile phones and stopped issuing medical insurance cards. As such, all covered members under the medical scheme can view and use their E-medical card through the Mobile App at any time.

With this new feature, newly enrolled staff will not get a medical insurance card. Those staff who already have a medical insurance card, can use the card plus the E-medical Card until further notice.

Those staff who might not have a smart phone and access to the E-Card or a medical insurance card, you can still get the service by informing to the Hospital that you are under Amana Medical Insurance and showing them your ID Card or Work Visa Card. Please note that without the ID Card or valid Work Visa card you will not be able to get the service.

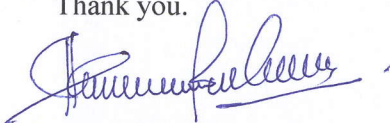
In case you face any issues at the hospital/clinic regarding your insurance, please call Amana Medical Support Staff on HOTLINE: 9901911 for further assistance.

Attached please find information on the Mobile App.
Kindly download Amana mobile application made available on both Apple and Android Devices.

Please inform all team members about this change. Should you require further information or assistance, please get in touch with Imran from HR.

It is important that once the staff leaves employment, medical insurance is immediately deleted.

Thank you.



Afrah Mohamed
Manager, Human Resources-Kaimoo.

